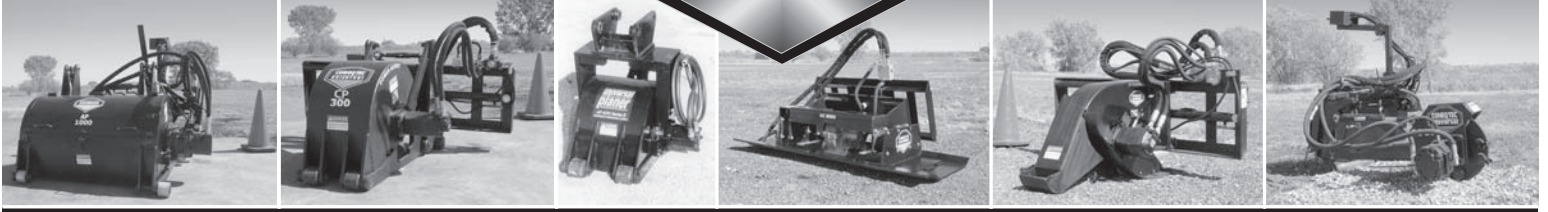


PRODUCT

CONEQTEC
Universal

WARRANTY



PURPOSE OF POLICY

The policy covers correction of defects in workmanship and/or materials called to the attention of Coneqtec/Universal and is subject to all conditions of the warranty.

STATEMENT OF WARRANTY

Coneqtec/Universal warrants its products for up to one year from the purchase date when correctly used under normal operating conditions. Coneqtec/Universal makes no other warranty expressed or implied.

This warranty shall not apply to any products that have been altered, changed or repaired in any manner whatsoever. Nor shall it apply to any product which has been subject to misuse, negligence or accident.

The exclusive and sole remedy for breach of contract (including breach of any express or implied warranty) shall be limited to repair, modification or replacement at the sole discretion of Coneqtec/Universal, of non-conforming products as aforesaid. Coneqtec/Universal shall not in any event be liable to anyone. Faulty or suspect parts must be returned to Coneqtec/Universal at user's cost.

GENERAL

Coneqtec/Universal reserves the right to make changes or improvements in design or construction of any part without incurring the obligation to install such changes on any unit previously delivered.

WARRANTY PARTS & LABOR PROCEDURES

WARRANTY PARTS & LABOR POLICY

Warranty parts credits will be allowed for the replacement parts that prove in the company's judgment to be defective in material or workmanship on machines sold to the original purchaser. No consideration whatsoever will be made on used, second-hand, altered or rebuilt machinery.

Only genuine Coneqtec/Universal parts will be used in correction of defective products. Any parts used that are not of Coneqtec/Universal origin will not be warranted unless prior Coneqtec/Universal approval has been granted.

Warranty labor will be paid at \$40 per hour based on flat rates established by Coneqtec/Universal; however, no mileage or mileage time will be reimbursed.

Warranty will not be paid if the dealer is not capable of doing the testing that is required by Coneqtec/Universal (this pertains to hydraulic testing and the use of pressure testing equipment) to determine the location or source of the problem.

OWNER RESPONSIBILITY

Every owner is responsible for the machine's proper use and maintenance. Parts that are simply worn out through normal wear and tear, or abused or damaged due to lack of maintenance or adjustment are not subject for warranty consideration.

DEALER RESPONSIBILITY

Coneqtec/Universal requires that the dealership has a service center that is staffed and has the ability to setup and do pre-delivery on all units prior to delivery and to do testing that is required by Coneqtec/Universal in the event that there is a problem with the machine.

It is also required that the dealers instruct the customer on the proper operation and safety procedures.

WARRANTY PROCEDURE

Warranty will not be considered on the following unless it can be proved there is negligence in workmanship or materials.

Wear items such as pics, pic blocks, blades and cutters.

Hoses that have been worn or damaged by use.

PROCEDURE FOR CLAIM

Prior to starting any warranty work please call Coneqtec/Universal for approval and notification of flat rate allowances. All warranty claims must be received within thirty days of warranty repair in order to be a valid warranty claim. Otherwise warranty claim will be denied. A copy of the parts invoices and shop work orders must be submitted with the warranty form, and the form must be filled out completely with all customer and machine information. The warranty/RGA form with parts should then be sent to the designated location stated on form. Coneqtec/Universal will pay only standard Fed Ex or LTL truck freight on warranty items.

All warranty credits will be applied to the dealer's account.

Revised 11/1/01